

Employer Advisers Across Canada

Updated February 2021

Province	Name of Organization	Head Office Contact Information	Main Contact	Governance Structure	Programs & Service Offered	Fees	Resources / Reports Available
Alberta	Fair Practices Office – Employers Appeals Advisor Branch (FPO-EEAB)	10th Floor, Sun Life Place, Suite 1000, 10123 - 99th Street, Edmonton, AB T5J 3H1 Toll free: 1-866-427-0115 Fax: 780-638-2328 http://fpoalberta.ca	Brandee Madison Manager Employer Appeals Advisor Tel. (780) 427-0013 brandee.madison@fpo.alberta.ca	The Fair Practices Office operates under the authority of Section 23 of the Alberta’s Workers’ Compensation Act, and the Fair Practices Office Regulation. We are led by the Fair Practices Commissioner, who reports directly to Alberta’s Minister of Labour.	Provide advice, support and guidance to registered Alberta employers on workers’ compensation matters. This is done through communication, consultation and education, as well as representation on issues of appeals at each level of appeal up to and including the Appeals Commission for Alberta Workers’ Compensation. The service is available to employers who employ 100 workers or less.	No fees are charged for services provided. Fully funded by the accident fund of WCB - Alberta.	

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British Columbia	Employers' Advisers Office (EAO)	620 - 8100 Granville Avenue Richmond, BC V6Y 3T6 Tel: (604) 713-0303 Toll free: 1-800-925-2233 Toll free fax: 1-855-664- 7993 http://www.gov.bc.ca/employersadvisers	Dave Haralds Executive Director Tel. (604) 713-0301 dave.haralds@eao-bc.org	Branch of the British Columbia Ministry of Labour. Created in accordance with section 350(1) of the <i>Workers Compensation Act</i> . Fully funded by the accident fund of WorkSafeBC.	Provide independent advice, assistance, representation and education to employers, potential employers and employer associations of British Columbia in claims, assessments and occupational health and safety matters. Representation services up to and including the appeal tribunal level. Educational seminars and public speaking engagements on various workers' compensation issues. Consult with WorkSafeBC officials to review and make recommendations to the Policy Department, Executive, and Board of Directors. Consult with Ministry's Policy and Legislation Department regarding statutory impacts on employers.	No fees are charged for services provided.	Quarterly newsletters and periodic law and policy bulletins sent to subscribers. Information card, "Helping Employers Manage Workers' Compensation", and brochure, "Workers' Compensation Information, Advice and Education for Employers" sent to new callers and often included with seminar materials. Letters introducing our services sent to recently registered employers. FAQs & information on EAO website.

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<p>New Brunswick</p>	<p>Office of Employers' Advocates (OEA)</p>	<p>Post-Secondary Education, Training and Labour P.O. Box 6000 470 York Street Fredericton, NB E3B 5H1 Tel: (506) 457-3510 Fax: (506) 453-3990 http://www2.gnb.ca/content/dam/gnb/Departments/peft/epft/PDF/EmployersAdvocates.pdf</p>	<p>Ginette Savoie Director Advocates Services Tel. (506) 453-3441 Cell: (506) 238-1897 Fax: (506) 444-4121 ginette.l.savoie@gnb.ca</p>	<p>The OEA program is located in the Department of Post-Secondary Education, Training and Labour (PETL). There are four Employer Advocates who are all appointed by the Lieutenant-Governor in Council. We report to the Assistant Deputy Minister of the Labour Division. Our operational expenses are controlled by the Department, and the Department bills back the cost of our services to WorkSafeNB at the end of each fiscal year. We are therefore at arm's length to WorkSafeNB.</p>	<p>The mandate of the OEA is to assist NB registered employers on workers' compensation matters by communicating, consulting and educating them, and by advising and representing them on issues/appeals before WorkSafeNB and its Appeals Tribunal. Our areas of expertise involve 1) injured workers' claim-related matters; 2) employer cost- relief matters, and 3) classification / assessments and rate grouping / experience rating.</p>	<p>The OEA does not charge any fees for service as the entire program costs are funded by WorkSafeNB through the collection of premiums from NB employers.</p>	<p>The OEA has one bilingual program brochure that is currently available to employers. The brochures are distributed to new employers and located at strategic display areas around the Province.</p> <p>Some of our statistics, including our budget, are maintained in the Department's Annual Report.</p> <p>A more detailed Activity and Statistical Report of the program is maintained for internal purposes and can be released at our discretion.</p>

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Nova Scotia	Employer Advisor Nova Scotia Society	Suite 14, 36 Brookshire Court Bedford, NS B4A 4E9 Tel. (902) 442-9366 Fax: (902) 252-3466 http://www.oeans.ca/	Mary Morris Executive Director Tel. (902) 442-9366 mary.morris@oeans.ca or info@oeans.ca	Independent Society, non-government. Registered with Nova Scotia Registry of Joint Stock Companies. Managed by a volunteer Board of Directors representing various industry sectors. Two business streams: WCB and OHS work is covered by funding agreement with WCB NS. Also provide Fee Services and programs such as human resources, Labour Standards, CLC, and labour & employment work, legal representation etc. for numerous issues, appeals.	Advice, assistance, guidance to all employers in Nova Scotia, regardless of whether they are registered with the WCB, with workers' compensation claim or assessment issues, occupational health and safety, legislative interpretation, labour and employment, human resources issues. Assist with WCB appeal preparation and provide legal representation for numerous issues and hearings before a number of Boards, Agencies or Court. Advocacy for employers regarding system issues and needed changes. Regular training and education programs including annual conference. Prepare consultation reports to government and system partners regarding system issues, policy reviews and legislative changes.	Fees are charged for all training programs. Fees are charged for legal representation. Fees are charged for those services under "Fee Services" business stream.	Brochure: "OEA Who We Are." Annual report is available online from OEA website, or in print format. Quarterly reports submitted to WCB. Consultation and training documents are available from OEA website. Tips and current cases available on OEA website. OEA website provides links to other OEAs, to WCBs, and to other related, useful resources.

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Ontario	Office of the Employer Adviser (OEA)	505 University Avenue 20th Floor Toronto, ON M5G 2P1 Tel. (416) 327-0020 Toll free: 1-800-387-0774 Fax: (416) 327-0726 http://www.employeradviser.ca and twitter.com/askoea	Susan Adams Director Tel. (416) 314-8735 susan.a.adams@ontario.ca Robin Senzilet Assistant General Counsel Tel. (416) 327-0006 robin.senzilet@ontario.ca	Independent agency of the Ontario Ministry of Labour, Training and Skills Development (MLTSD). Fully funded by employer premiums and administrative fees paid to the Workplace Safety and Insurance Board (WSIB). The OEA operates independently of the WSIB. The OEA's operational expenses are controlled by the MLTSD, and the MLTSD bills back the cost of the OEA's services to the WSIB.	The OEA provides independent advice to any size employer on all workplace safety and insurance issues. Primarily for employers who employ fewer than 100 workers, the OEA provides representation at appeals at the WSIB and the Workplace Safety and Insurance Appeals Tribunal (WSIAT). The OEA also provides advice to employers with fewer than 50 workers on Section 50 unlawful reprisal complaints under the Ontario <i>Occupational Health and Safety Act</i> , and provides representation for these employers at the Ontario Labour Relations Board (OLRB). Education is provided through our website, e-bulletins, live webinars that are later archived on the OEA's website, in-person information sessions, and Twitter Tweets.	No fees are charged for our services as we are funded through the premiums or administrative fees that employers pay to the WSIB.	The OEA publishes e-bulletins and an annual report. This information is available on our website.

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<p>Prince Edward Island</p>	<p>The Office of the Employer Advisor Department of Economic Growth, Tourism and Culture</p>	<p>3 Brighton Road, #302 Charlottetown, PE P.O. Box 2000 C1A 7N8 Tel. (902) 368-6132 Fax: (902) 368-4382 http://www.princeedwardisland.ca</p>	<p>Erinn Moore Employer Advisor Tel. (902) 368-6132 egmoore@gov.pe.ca</p>	<p>Under s. 85 of the <i>Workers Compensation Act</i>, the Lieutenant Governor in Council may appoint persons as employer advisors and they shall be an employee of the Department of Economic Growth, Tourism and Culture. Funding for the Office of the Employer Advisor is provided through employer assessments paid to the Workers Compensation Board of PEI. However, the Employer Advisor operates independently of the Workers Compensation Board.</p>	<p>Provides advice, support, and guidance to all employers in Prince Edward Island on matters pertaining to workers compensation and occupational health and safety. Able to assist employers in respect of classifications, assessments, claims for compensation, including claims management, and assistance and representing employers on appeals. Conducts training or educational sessions for employers and reviews and makes recommendations on Workers Compensation legislation and policy.</p>	<p>No fees charged.</p>	<p>We have a program brochure available. Our annual reports for years prior to 2014 were included in the WBC's Annual Report. From 2014 onward, the Office's report will be available on our webpage.</p>

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The Yukon	<p>Office of the Employer Advisor</p> <p>Yukon Chamber of Commerce</p>	<p>Yukon Chamber of Commerce 202-302 Steele Street Whitehorse, Yukon Y1A 2C5</p>	<p>Mal Malloch Employer Advisor Tel. (867) 667-2000 advisor@yukonchamber.com</p>	<p>No legislative or regulatory provision. Service is governed by a contribution agreement between Yukon Chamber of Commerce and Yukon Workers' Compensation Health and Safety Board.</p>	<p>Provides advice, support, and guidance to all employers in the Yukon on matters pertaining to workers' compensation and occupational health and safety. Able to assist employers in respect of classifications and assessments. Can provide assistance to employers on appeals but is not permitted to represent employers at appeal. Conducts training or educational sessions for employers and reviews and makes recommendations on workers' compensation and health and safety legislation and policy.</p>	<p>No fees charged.</p>	<p>Limited web presence.</p> <p>YCC website describes the service: https://www.yukonchamber.com/employer-advisor-service</p>